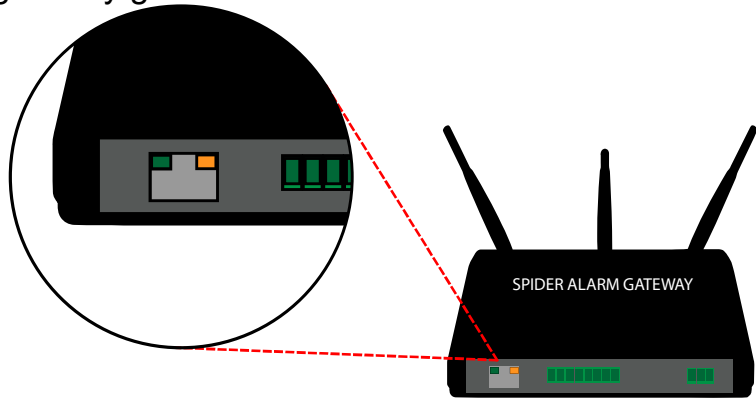


4 If the green and yellow light does not appear on your Spider Alarm Gateway, this means your network is not allowing the gateway to connect. This can be due to several things but you will need your network tech to make sure there are no IP conflicts. Our gateway has a dynamic IP address so any static devices you currently have at your location could cause IP conflicts and block our gateway from connecting. Make sure your static IP devices are set to a high number as our gateway grabs the lowest available.



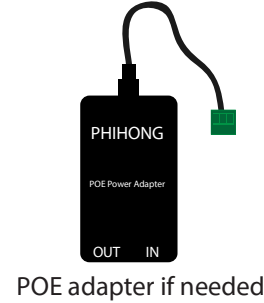
Scan here with your smartphone camera to obtain more alarm information.



SpiderALARM Gateway INSTALL GUIDE



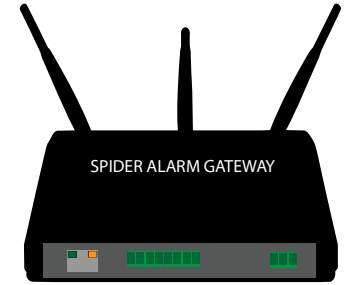
1 Unpack the shipment and make sure you have all three items below. Other than the alarms themselves, this will be all the contents enclosed.



POE adapter if needed

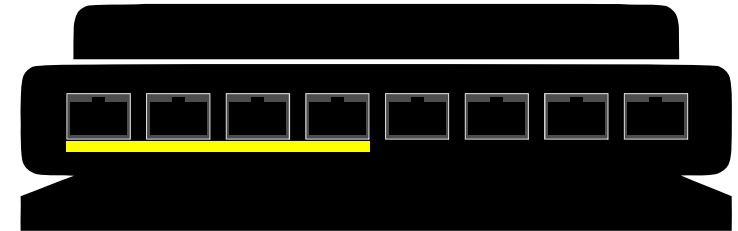


Power supply if POE is not available



Alarm Gateway

2 First, locate your router at your location. You will need to determine if your router has POE (Power Over Ethernet) built in the router itself. If your router has POE built in, you will usually see a few ports that have a yellow strip under them. You will still want to confirm that yours has POE prior to moving forward.



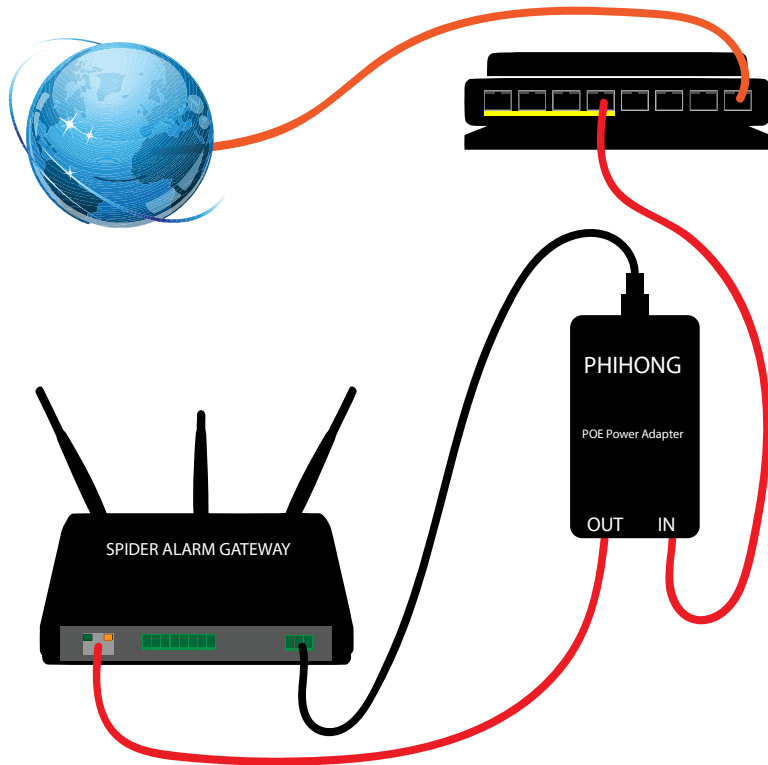
If your router has POE built into it, go to step 3a.

If your router does not have POE built in, go to step 3b.

3a YOUR ROUTER HAS POE BUILT IN: Your router should already have connection to the internet. You will now run a CAT6 cable from your POE router OUT PORT, to the IN PORT of the “PHIHONG power adapter”. (Wire shown in red)

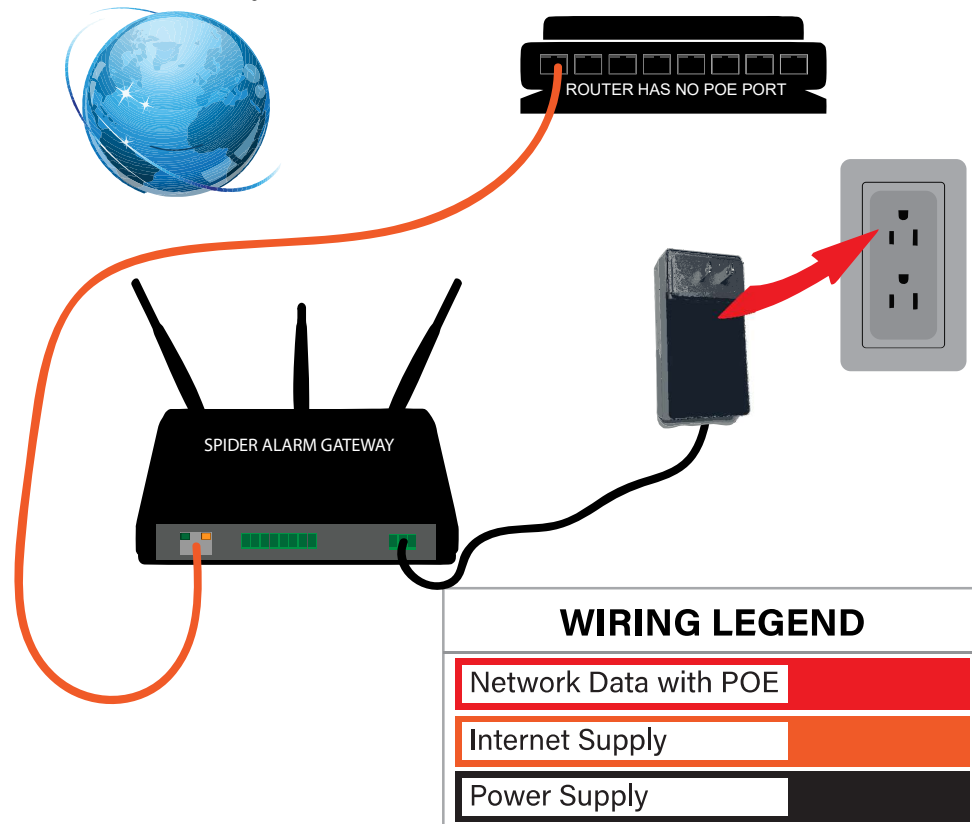
Next, run a CAT6 cable from the OUT of the ”PHIHONG power adapter” over to the CAT6 input on the “Spider Alarm Gateway.” This provides internet data to the Spider alarm gateway. (Also shown in red)

Lastly, plug the power cord coming from the “PHIHONG Power Adapter” into the “DC IN” on the “Spider Alarm Gateway.” This provides electricity to the alarm gateway. (Wire shown in black below). If properly connected, you will see a green and yellow light on above the input port on the “Spider Alarm Gateway.”



3b YOUR ROUTER DOES NOT HAVE POE BUILT IN: Confirm your router has a stable internet connection. You will now run a CAT6 cable from your router OUT PORT to the IN PORT of the “Spider Alarm Gateway.”

Next, Use the power adapter provided by Spiderdoor and plug it into the “Spider Alarm Gateway.” Then plug adapter into 110 wall outlet. If properly connected, you will see a green and yellow light on above the input port on Spider Alarm Gateway.



Contact Spider Support

Support is available Monday - Friday from 9am-4pm EST

No weekend support is available

Email us at Support@Spiderdoor.com

(855) 556-9589